



## Privacy Policy

Clinical Myotherapy Collective is committed to protecting your privacy and ensuring the confidentiality of your personal information. This privacy policy outlines how we collect, use, disclose, and manage your personal information in accordance with the Australian Privacy Principles (APPs) contained in the Privacy Act 1988 (Cth).

### Collection of Personal Information

We collect personal information that is necessary for the provision of our health services. This may include:

- Name, address, date of birth, and contact details
- Health information including medical history, symptoms, diagnoses, treatment, and test results
- Information about your family medical history

We collect this information directly from you, or from other healthcare providers with your consent.

### Use and Disclosure of Personal Information

We use and disclose your personal information for the following purposes:

- Providing you with healthcare services
- Managing our practice
- Training our staff and students
- Complying with our legal obligations
- Improving our services through quality assurance activities.

We may share your information with other healthcare providers involved in your care, *with your consent*.

### Data Security

We take reasonable steps to protect your personal information from misuse, interference, loss, unauthorised access, modification, or disclosure.

### Access and Correction

You have the right to access and correct your personal information held by us. To request access or correction, please contact your therapist directly.

### **Complaints**

If you believe we have breached your privacy, you can lodge a complaint with us. We will investigate your complaint and respond to you within a reasonable timeframe.

### **Changes to This Policy**

We may update this privacy policy from time to time. Any changes will be published on our website.

### **Contact Us**

If you have any questions about this privacy policy or how we handle your personal information, please contact us at:

Clinical Myotherapy Collective  
145c Station Street, Fairfield 3078  
0483 800 840  
[clinicalmyosfwc@gmail.com](mailto:clinicalmyosfwc@gmail.com)

This privacy policy was last updated on 15th Jan 2025